



Welcome to Edsby

York Region District School Board has partnered with Edsby to provide a secure platform for families to connect with what's happening at school and with your child's education.

Edsby offers many different features that YRDSB will be rolling out over the next several years. Some of these features include:

- Absence reporting
- A news river with school events and information
- Appointment bookings for Parent-Teacher Interviews/Student-Led Conferences
- Program registration
- Extra-curricular Groups and Activities
- Access to your child's schedule and upcoming events.

Our school will communicate more information as features become available.

For Edsby to be effective, it contains personal information about you and your family that is collected by the Board at registration. This information is used to provide services and support to you and your family. Edsby has been designed as a secure system that protects the privacy of this information for our families.

Setting up your Edsby Account for the first time

An email from York Region District School Board would have been sent to you with instructions on how to create an Edsby account. Make sure the school office has your **current email address on file.**

If you do not see the email, please check your junk mail folder to ensure you do not miss this opportunity.

1. Click the link in the email. The browser will send you to a screen like the one on the right.
2. Click the "I don't have an Edsby parent account" button. **Your username will be your email address. You will choose your password.** Similar to a banking password, it is important to choose a strong password. Please do not share your password.
3. Click "Create Edsby Account." A "Welcome to Edsby" message will be sent to your email address.

The image displays two screenshots of the Edsby user interface. The left screenshot shows the login page for High Prairie School District. It features the Edsby logo at the top, followed by the text "Sign in to High Prairie School District" and "High Prairie School District". Below this, there is a message: "Edsby account registration for parent of Elizabeth Cheng. Please select one of the choices below. If this is not your child, please click here". There are two buttons: "Login to your existing High Prairie School District Edsby parent account" and "I don't have an Edsby parent account at High Prairie School District". A "Need help?" link and a "Cancel" button are at the bottom. The right screenshot shows the registration page. It also has the Edsby logo and "Sign in to High Prairie School District" text. Below that, it says "Email (this will be your username)" and shows a text input field containing "fcheng_edsby@mailinator.com". There are two more text input fields labeled "Choose your password *" and "Retype password *". A "Create Edsby Account" button is at the bottom, with a "Back" link below it. An orange dashed arrow points from the "I don't have an Edsby parent account" button in the left screenshot to the email input field in the right screenshot.

For questions about your Edsby account, please contact your child's school

**More Mobile?
Download the Edsby App**



Frequently Asked Questions

What can I do if I do not see the invitation in my email inbox?

Check your junk mail and/or mail settings for an email issued from YRDSB. Your email address on file at your child's school must match the email address for Edsby. If they do not match, contact your child's school to update your email address and reissue an invitation. Updates to email addresses for using Edsby take 24 hours.

What if I accidentally decline the invitation from my child's school?

You will need to contact your child's school so they may issue a new invitation to your email address.

What do I do if I forgot my password?

Go to the Edsby login page (<http://yrdsb.edsby.com>), then click "Can't log in" at the bottom of the page. You will be prompted to enter your username (full email address on file). A temporary password will be sent to your email address and you will be asked to create a new password.

What do I do if I forget my login information?

Your Edsby username is your full email address that you provided to your child's school. If you forgot your username or changed your username, you will need to contact your child's school to verify the email address on file. Updates to email addresses for Edsby logins will take at least 24 hours.

Why does my Edsby account not show correctly on my screen?

Make sure to enable cookies and JavaScript on your browser (consult the help section of your browser). Edsby supports Google Chrome, Apple Safari, Mozilla Firefox, and Internet Explorer (IE 10 or higher).

How do I sign in using the Edsby App?

Download the Edsby app for your mobile device. Open the app. Enter "yrdsb" for your server address when asked. Then enter your Edsby username (full email address) and password.

Why can I not see my other child(ren) or messages from their school(s)?

If you have children at other schools, you will receive a separate invitation for those students. When you select the link in the email, you will select "I have an Edsby account" and enter your login and password. Your children will be added to your account. As long as you are using the same email address, your children should all appear. If you do not see a child in your Edsby account, please contact the school of that child.

